

MRHS Escort Volunteer Job Description

Position Title: Escort

Purpose: To help frail and at-risk elderly residents of Morningside Gardens remain in their homes comfortably, safely, and with as much independence as possible for as long as they can by providing escorted transportation services to doctor's appointments, the bank and the grocery store.

Duties and Responsibilities:

- Be punctual and dependable in picking up the resident at the scheduled time.
- Accompany the resident to the appointment.
- Stay with and assist the resident during the outing.
- Keep MRHS informed regarding your weekly availability.
- Maintain confidentiality regarding the resident's information.
- Immediately report any incidences, accidents or concerns to the MRHS staff.

Time Requirement:

- Dates and times will vary depending on the needs of the residents. Volunteers will be asked to provide their availability on an individual basis.

Skills and Qualifications:

- Physically able to offer support to frail elderly.
- Punctual and dependable.
- Able to relate to seniors – patient, empathic and good listening and communication skills.
- Understand the limitations experienced by some seniors, such as mobility and hearing/vision loss.

Orientation and Training

- Volunteers are required to read the Policies and Procedure Manual and complete a Volunteer Application Form.

Supervision

- Volunteer escorts will be supervised directly by the MRHS Assistant Director. Any concerns regarding the residents or the program should be directed accordingly.

Benefits

- Be involved and give back to your community.
- A sense of pride and accomplishment for helping a resident maintain their independence.
- Improve communication skills.
- Gain new experiences and personal growth.

Other

- MRHS staff will arrange appointments directly with residents and will contact the volunteers to provide service for a specific time.
- All volunteers have the right to refuse an assignment.